

## **Asian Lantern Festival FAQ**

**1. Does a ticket to Asian Lantern Festival also provide entry to the Zoo?**

Asian Lantern Festival is a separate ticketed event that provides entry to the Zoo when the event begins each night (6:30 p.m.). The hundreds of lanterns are placed across several destinations of the Zoo including the Welcome Plaza, African Savanna, Wilderness Trek, Asian Highlands, Waterfowl Lake and more.

Regular Zoo admission does not provide entry to Asian Lantern Festival.

**2. What is admission to the event?**

Save on tickets when you purchase in advance. The discounted cost for Zoo members is \$15.50 and \$18.50 for non-members, or a 4-pack for \$50. Advance ticket sales end at midnight the day before the event. Tickets can be purchased same-day at the box office for \$20.50 each or a 4-pack for \$60. Children under 2 are admitted for free. Single night tickets and a family four-pack are on sale now at [futureforwildlife.org/lanterns](http://futureforwildlife.org/lanterns)

**3. Are there any other discounts?**

Corporate group pricing is available for groups over (20) please call (216) 635-3389 for details.

**4. Can I visit all the animals during Asian Lantern Festival?**

The majority of the Zoo destinations can be enjoyed during the festival though a few areas will be inaccessible. Certain animals will be available for viewing throughout the event. Some animals such as the Amur and Snow Leopards are nocturnal and may be more active during event hours while other animals may be less visible depending on their individual needs.

**5. Are these the same lanterns as last year?**

No. This year's festival features more than 40 all-new, large-scaled illuminated displays featuring hundreds of individual lanterns including a walk-through 100 foot long shark tunnel, 30 foot tall giant panda and an expansive display of Chinese pagodas. There are also new interactive lanterns and new performances.

**6. Is Asian Lantern Festival a family-friendly event?**

Asian Lantern Festival is designed for everyone to enjoy – from a family outing, romantic date or coworker get-together.

**7. Are there any discounts for children?**

Children under 2 enter Asian Lantern Festival free. Ages 2 and up require a ticket. Families can save by purchasing the Family 4-pack discount or by purchasing in advance online.

**8. Does the Family 4-pack work for any combination of adults/children?**

The Family 4-pack works for guests of all ages.

**9. When will the special performances occur each night?**

Live acrobatic performances based on traditional Chinese practices can be seen on the Fifth Third Bank stage each night including contortion, foot juggling, martial arts, dances and balancing and acrobatic acts.

Performances will be held nightly at 6:45, 7:45, 8:45 and 9:45 p.m. Each performance will total approximately 15 to 20 minutes.

**10. Will there be trams operating during Asian Lantern Festival?**

While trams will not operate during the event, wheelchair and EVCs are available for rental through the Main Gift Shop, reservations are suggested at 216-661-7603.

**11. What other services are available?**

Sensory Bags will be available from the Education Building.

**12. What food will be available for purchase at the event? Are concessions going to be open?**

The Asian Lantern Festival will feature a variety of Asian food and beverage, including local favorites Li Wah and King Wah. During the festival, some of the Zoo's regular concessions, such as the Asian Highlands' Kiko's Kitchen, and Pizza Hut will also be available for purchase. During event hours, the Wilderness Grill will also carry the Asian Lantern Menu from 6:30-9:30 p.m. with items such as the Fresh Ramen Noodle bowl with stir fry veggies, Korean BBQ pork sandwich, and veggie egg rolls. Asian beer & sake will also be available for purchase. Other options (Koko Bakery, Bubble Tea) will also be available.

**13. Are pets allowed into the festival?**

No, pets are not permitted on Zoo grounds. Only service animals are permitted on Zoo grounds including during special events such as the Asian Lantern Festival.

**14. Will the festival occur if it rains?**

The Asian Lantern Festival is a rain or shine event.

**15. Are attractions such as the carousel going to be open?**

The Circle of Wildlife Carousel, Boomerang Train and 4D Theater will not be open during the festival.

**16. Can I use my Total Experience membership pass?**

No, Total Experience passes can only be used during regular Zoo hours.

**17. Is alcohol available in the event?**

A variety of alcohol, including specialty Asian alcohol is available for purchase in the event. The Beer Hut will carry Moonstone Asian Pear Sake, and the AEC Beer Garden, as well as the Beer Hut, will have Sapporo Premium Beer and Tiger Asian Lager available.

**18. Who should I contact with purchasing questions/issues?**

Please contact 216-635-3378.