

## Outdoor Experiences COVID-19 Related FAQ

- Who should wear a mask?
  - All participants must wear a mask or covering that covers the nose and mouth and try to maintain social distancing (6 feet) from fellow participants. While masks are highly encouraged for all participants, children under the age of 6 are not required to wear a mask. Masks are not required for participants meeting one of the six exceptions set forth in the [Ohio facemask order](#).
  
- Will there be safety precautions?
  - To ensure the safety of all participants, all attendees must agree to the following visitor screening terms during online registration:
    - Please stay at home if you are sick, are experiencing any symptoms of COVID-19 (shortness of breath, cough, chills, shaking with chills, muscle pain, headache, sore throat, new loss of taste or smell, or gastrointestinal issues), or have been in close contact with someone who has tested positive for COVID-19 in the last 14 days. By arriving at Cleveland Metroparks for your program, you are representing to Cleveland Metroparks that you are not experiencing any symptoms of COVID-19 and have not been in close contact with someone who has tested positive for COVID-19 in the last 14 days
    - If you develop any COVID-19 symptoms during the program, you should immediately exit the program and head directly to your vehicle/home. If Cleveland Metroparks is made aware that a program participant has tested positive for COVID-19, Cleveland Metroparks will follow all Board of Health recommendations and requirements regarding notification and contact tracing
  
- How many people can attend each program?
  - Maximum capacity is limited to ten people per program, this includes staff and any volunteers.
  - All participants must be registered, including small children and infants.
    - If a group arrives with more participants than registered and this would exceed the maximum group size, some individuals in this group may not be able to participate.
  - **If you need to cancel a registration, please alert us by using the “Send Email” link included on the program page.**
  
- Will there be water fountains or restrooms available?
  - Water fountains have remained closed. Please bring a water bottle with you.

- Use the facilities in your home before leaving or returning home as restrooms remain closed at some locations. Port-o-potties have replaced some restrooms.
  
- Please make note of the following:
  - Programs held outdoors may be subject to cancellation depending on weather conditions.
    - Registrants will receive an email no later than one-hour prior to the start of the program.
  - Programs may also be cancelled due to inclement weather during the presentation of the program.
  - Nature Centers are still closed so a voicemail may not be received right away. The fastest mode of communication is email.
    - Please use the “Send Email” link on each program for the timeliest response.