Cleveland Metroparks[®] **VOLUNTEER** SERVICES S ANNUAL REPORT





Zoo Ambassadors gather to welcome 113 AZADV volunteers from across the country

Volunteer support for Cleveland Metroparks was in full force throughout 2022, bringing us close to pre-COVID volunteer engagement numbers. Our 1,489 ongoing volunteers continued to support locations such as the Zoo, Nature Centers, Nature Shops, Golf, and Trails in a way that only our most dedicated supporters could! They reconnected with each other through in-person meetings, events, and educational opportunities, while reconnecting with the community as true ambassadors of **Cleveland Metroparks.**

Our organization was also supported by more than 175 businesses and organizations throughout Northeast Ohio and beyond who donated their time through group volunteer projects in 2022. These group and service projects engaged 4,003 community members in furthering Cleveland Metroparks mission.

With the release of Cleveland Metroparks Second Century of Stewardship System Plan, Volunteer Services continued to focus our goals on welcoming, engaging and connecting volunteers from all areas to inspire positive action through volunteerism. We updated our volunteer intake process to increase accessibility. Volunteer Services also piloted the Employee Volunteer Program to encourage employees to join together and give back to our community.

Thank you to our volunteers for their continued dedication and unwavering support. Our volunteer community truly is essential to the success of Cleveland Metroparks!



5,492 Volunteers Donated 110,792 Hours

2022 Volunteer Recognition Top 10 Most Hours in 2022:

1. Margaret Rhynard	732	6. Janet Glaeser
2. James Drozda	654	7. Keith Turner
3. Robyn Smith	630	8. Cheri Desotell
4. Richard Sensiba	573	9. Rhyna Sensiba
5. Darlene Glass	542	10. Barbara Bean
	-	
4. Richard Sensiba	573	9. Rhyna Sensiba

Volunteer Career Milestones in 2022:

40 Years of Service Joann Romick

30 Years of Service

Benita Batulewick Kathleen Bradley Ellen June Cowher Judy Fox **Richard Fox** Marilyn Reznik

25 Years of Service

Mike Clark Susan Clark Helen Heuser Vivian Keelan Jackie Natt

20 Years of Service

Bruce Amsel **Eunice Bardoun** Sharon Gettig Linda Green Linda Harvey Mary Lou Howard

442 ้าล 435 **Lifetime Volunteer Hour Awards**

Achieved in 2022:

5,000 Hours Shawna Skinner

2,500 Hours

Dane Carney Rafael Chajon Merriann Cook Jeanette Davis Marie Dietrich Noreen Janicki

Nancy Koverman Susan Krall Kelly Lister Al Minich Sherry Thaler

537 450

450

1,000 Hours

Shirley Allen David Bargetzi **Dick Bouman** Mary Chin Ron Devaty John Gibbons Curt Harler Theodore Janollari Donald Jaworske Dennis Kucler Ralph Lenz Pardis Lofti-Fard

VOLUNTEERS

Phillip Marunowski Ed Payne Stuart Pearl Karen Riegel Donald Rohde Linda Shaw **Robert Stratton** Lorelei Suehrtstedt Laura Williams Mariann Wozniak Don Young



Police 10 Volunteers | 39 Hours

Z00 **548 Volunteers 41,429 Hours**

Volunteers Hours Ambassadors. 399 33,656 **Docents & Events** Episodic & Zoo Crew 149 7,773

Legal **2 Volunteers | 497 Hours**

Outdoor Experiences 711 Volunteers 16,542 Hours

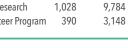
	Volunteers	Hours
Archives	9	443
Brecksville Nature Center	114	1,830
CanalWay Center	126	1,332
Mobile Outreach	10	57
North Chagrin Nature Center	107	4,015
Outdoor Recreation	34	502
Rocky River Nature Center	181	4,246
Watershed Stewardship Cent	er 186	3,454
Youth Outdoors	52	663

Planning & Design 36 Volunteers | 217 Hours

Volunteer Services Mission

Natural Resources		
1,356 Volunteers		
12,932 Hours		

	Volunteers	Hours
Management & Research	1,028	9,784
Watershed Volunteer Program	390	3,148





our Volunteers Light It Up appreciation event at the Zoo.

Volunteer Services 675 Volunteers 13,959 Hours

	Volunteers	Hours
Administrative & Training	390	806
American Red Cross Instructor	5	48
Clean Team	195	2,243
National Mountain Bike Patrol	4	129
Trail Ambassadors	218	10,720
Volunteer Group Leaders	1	13

Golf 89 Volunteers | 9,378 Hours

	Volunteers	Hours
Big Met	19	2,509
Little Met	5	300
Manakiki	7	919
Mastick Woods	1	25
Seneca	26	3,816
Shawnee Hills	9	287
Sleepy Hollow	24	441
Washington	4	1,081
Sleepy Hollow	24	441



Marketing 66 Volunteers | 4,047 Hours

Vo	lunteers	Hours
Marketing Events,		
Outreach & Engagement	9	20
Hinckley Lake Boathouse	5	319
North Chagrin Nature Shop	19	1,372
Rocky River Nature Shop	21	1,580
Watershed Stewardship Center Shop	8	618
Zoo Holiday Shop	23	138

Park Operations 2,860 Volunteers **11,674 Hours**

	Volunteers	Hours
Bedford	111	347
Big Creek	148	379
Bradley Woods	26	116
Brecksville	115	265
Brookside	114	262
Euclid Creek	194	474
Garfield Park	75	180
Hinckley	115	272
Huntington	289	647
Lakefront	309	740
Mill Stream Run	80	230
North Chagrin	28	96
Ohio & Erie Canal	143	437
Parkrun	72	1,770
Rocky River	201	565
South Chagrin	213	444
West Creek	153	428
Trails Division	474	4,022



The above numbers represent the total number of unique volunteers within each department. Some volunteers served in more than one capacity and therefore may be counted multiple times across different departments.

Volunteer Services Team:

Lynne Lisner, Director James Bluher, Manager (Zoo) Emily Baar, Volunteer Specialist (Zoo) Kelley Sadosky, Manager (Parks) Madison Howard, Engagement Manager Scott Jakovina, Administrative Specialist

To promote community involvement through rewarding volunteer opportunities that support the needs and mission of Cleveland Metroparks.