

**Guest Services**  
216-954-3446



**Service Animals Not Permitted in these areas:**

- Australian Adventure
- Boomerang Train
- Contact yard
- Lorikeet feeding aviary
- Walkabout
- Ben Gogolick giraffe encounter deck
- Rosebrough Tiger Passage (near glass)
- Asian Highlands (near glass)

**General Services**

- First Aid
- Lost & Found
- Water Fountain
- Restrooms
- Restrooms & Family Restroom
- Stroller & Wheelchair Rental
- Playground
- Nursing Room
- Quiet Zone
- Headphone Zone
- Service Animals Not Permitted in this area
- Zoo Tram Service to:**  
Primate, Cat & Aquatics tram routes  
Times subject to change.

**Jack, Joseph and Morton Mandel Welcome Pavilion**  
Fifty cents from every admission fee helps support Zoo conservation programs to secure a future for wildlife.



**General Information**

- **Zoo hours:** 10 a.m. - 5 p.m.
- Skateboards, roller skates, skate shoes, laser pointers, bicycles, pets, glass and grills are prohibited.
- The Zoo is not responsible for lost or stolen items.
- Help us maintain a healthy, positive environment. Please do not feed or tease the animals. Please do not throw objects, including coins, in the water.
- The Zoo is a smoke-free environment for the safety of our animals and the comfort of our guests.