



Volunteer Services Update



Volunteer Services Update



Cleveland Metroparks VOLUNTEER SERVICES ANNUAL REPORT 2022



Trail Ambassadors monitor the shores of Lake Erie to the lodges of Hinckley. Joel enjoys a stop along the trail to take in the scenery and snap a photo.



Zoo Ambassadors gather to welcome 113 AZADV volunteers from across the country.

Volunteer support for Cleveland Metroparks was in full force throughout 2022, bringing us close to pre-COVID volunteer engagement numbers. Our 1,489 ongoing volunteers continued to support locations such as the Zoo, Nature Centers, Nature Shops, Golf, and Trails in a way that only our most dedicated supporters could! They reconnected with each other through in-person meetings, events, and educational opportunities, while reconnecting with the community as true ambassadors of Cleveland Metroparks.

Our organization was also supported by more than 175 businesses and organizations throughout Northeast Ohio and beyond who donated their time through group volunteer projects in 2022. These group and service projects engaged 4,003 community members in furthering Cleveland Metroparks mission.

With the release of Cleveland Metroparks *Second Century of Stewardship System Plan*, Volunteer Services continued to focus our goals on welcoming, engaging and connecting volunteers from all areas to inspire positive action through volunteerism. We updated our volunteer intake process to increase accessibility. Volunteer Services also piloted the Employee Volunteer Program to encourage employees to join together and give back to our community.

Thank you to our volunteers for their continued dedication and unwavering support. Our volunteer community truly is essential to the success of Cleveland Metroparks!



Esperanza students experience hands-on learning while volunteering their time planting trees in Garfield Park Reservation.

5,492 Volunteers
Donated **110,792** Hours

2022 Volunteer Recognition

Top 10 Most Hours in 2022:

1. Margaret Rhynard	732	6. Janet Glaeser	537
2. James Drozda	654	7. Keith Turner	450
3. Robyn Smith	630	8. Cheri Desotell	450
4. Richard Sensiba	573	9. Rhyna Sensiba	442
5. Darlene Glass	542	10. Barbara Bean	435

Volunteer Career Milestones in 2022:

40 Years of Service

Joann Romick

30 Years of Service

Benita Batulewick
Kathleen Bradley
Ellen June Cowher
Judy Fox
Richard Fox
Marilyn Reznik

25 Years of Service

Mike Clark
Susan Clark
Helen Heuser
Vivian Keelan
Jackie Natt

20 Years of Service

Bruce Amsel
Eunice Bardoun
Sharon Gettig
Linda Green
Linda Harvey
Mary Lou Howard

Lifetime Volunteer Hour Awards Achieved in 2022:

5,000 Hours

Shawna Skinner

2,500 Hours

Dane Carney
Rafael Chajon
Merriann Cook
Jeanette Davis
Marie Dietrich
Noreen Janicki
Nancy Koverman
Susan Krall
Kelly Lister
Al Minich
Sherry Thaler

1,000 Hours

Shirley Allen
David Bargetzi
Dick Bouman
Mary Chin
Ron Devaty
John Gibbons
Curt Harler
Theodore Janollari
Donald Jaworske
Dennis Kucler
Ralph Lenz
Pardis Lofti-Fard
Phillip Marunowski
Ed Payne
Stuart Pearl
Karen Riegel
Donald Rohde
Linda Shaw
Robert Stratton
Lorelei Suehrtstedt
Laura Williams
Mariann Wozniak
Don Young



VOLUNTEERS

2022 Annual Report



5,492  **Volunteers**
Donated **110,792** **Hours**

2022 Annual Report



5,492  **Volunteers**
Donated **110,792** **Hours**

2022 Annual Report



5,492  **Volunteers**
Donated **110,792** **Hours**

2022 Annual Report



5,492  Volunteers
Donated 110,792 Hours

2022 Annual Report



5,492  **Volunteers**
Donated **110,792** **Hours**

2022 Annual Report



5,492  **Volunteers**
Donated **110,792** **Hours**

2022 Annual Report



5,492  **Volunteers**
Donated **110,792** **Hours**

2022 Annual Report



5,492  **Volunteers**
Donated **110,792** **Hours**

2022 Annual Report



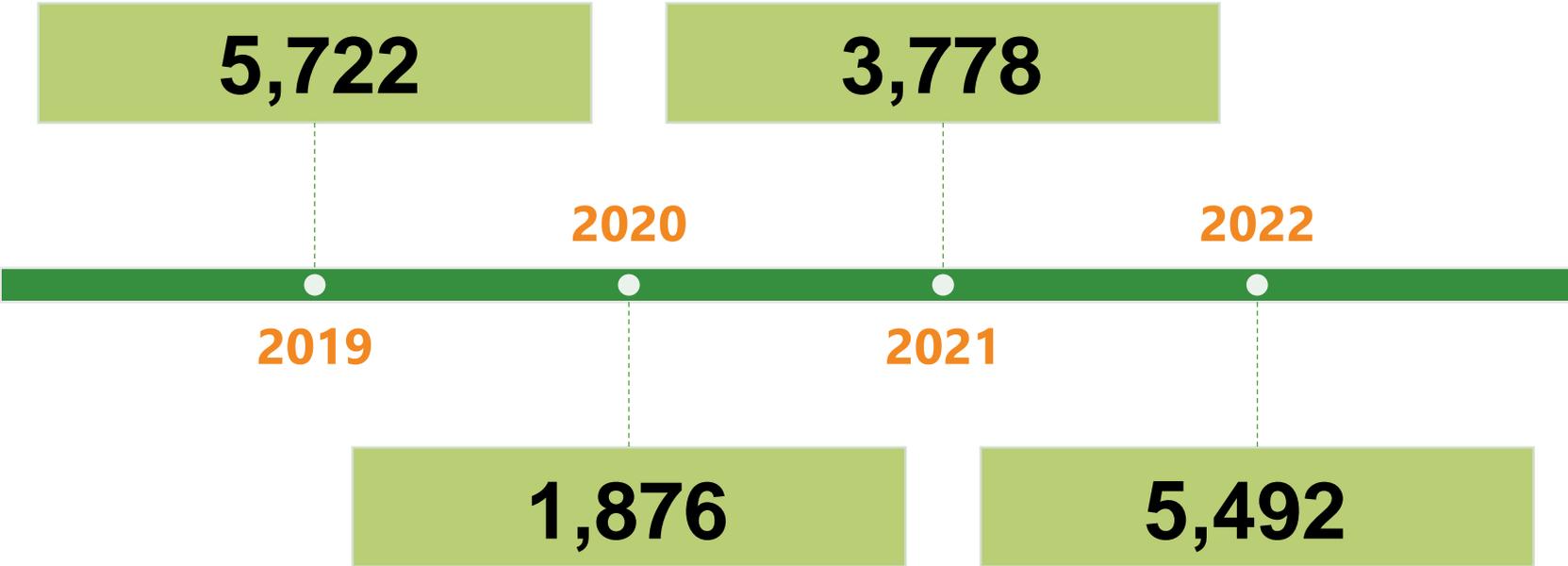
5,492  **Volunteers**
Donated **110,792** **Hours**

2022 Annual Report



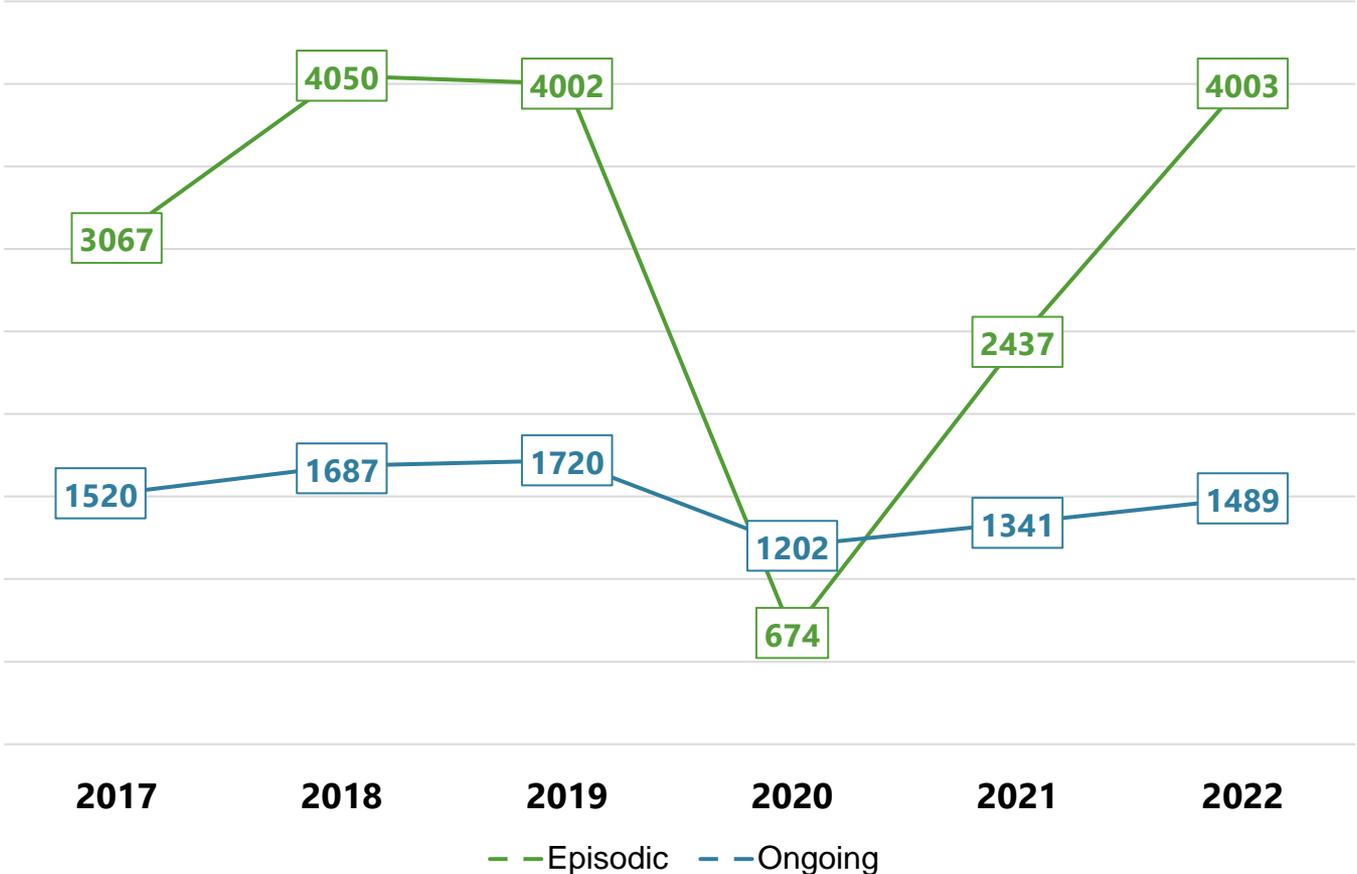
5,492  **Volunteers**
Donated **110,792** **Hours**

Number of Cleveland Metroparks Volunteers



Number of Cleveland Metroparks Volunteers

Episodic VS. Ongoing Volunteers





Volunteer Engagement

- Record # of group volunteer projects: 262
- Record # of new ongoing volunteers: 427
- Record attendance at appreciation events: 800+

2022 Volunteer Engagement Survey

94%

Would recommend Cleveland Metroparks to a friend as a place to volunteer

90%

Feel they are making a positive contribution to our mission

91%

Feel they have received adequate training for their volunteer activities



Zoo Ambassadors Courtney and Liz volunteer at Wild Winter Lights. Volunteers donated 3,600+ hours to Zoo Events in 2022.

Natural Resources

1,356 Volunteers
12,932 Hours

	Volunteers	Hours
Management & Research	1,028	9,784
Watershed Volunteer Program	390	3,148



Our three 2022 Trail Ambassador Meet-ups combined socializing with continuing education opportunities like exploring mushrooms and wildflowers in North Chagrin Reservation.

Police

10 Volunteers | 39 Hours

Zoo

548 Volunteers
41,429 Hours

	Volunteers	Hours
Ambassadors, Docents & Events	399	33,656
Episodic & Zoo Crew	149	7,773



A record-breaking 800 volunteers and their guests attended our Volunteers Light It Up appreciation event at the Zoo.

Marketing

66 Volunteers | 4,047 Hours

	Volunteers	Hours
Marketing Events		
Outreach & Engagement	9	20
Hinckley Lake Boathouse	5	319
North Chagrin Nature Shop	19	1,372
Rocky River Nature Shop	21	1,580
Watershed Stewardship Center Shop	8	618
Zoo Holiday Shop	23	138

Legal

2 Volunteers | 497 Hours

Outdoor Experiences

711 Volunteers
16,542 Hours

	Volunteers	Hours
Archives	9	443
Brecksville Nature Center	114	1,830
CanalWay Center	126	1,332
Mobile Outreach	10	57
North Chagrin Nature Center	107	4,015
Outdoor Recreation	34	502
Rocky River Nature Center	181	4,246
Watershed Stewardship Center	186	3,454
Youth Outdoors	52	663

Volunteer Services

675 Volunteers
13,959 Hours

	Volunteers	Hours
Administrative & Training	390	806
American Red Cross Instructor	5	48
Clean Team	195	2,243
National Mountain Bike Patrol	4	129
Trail Ambassadors	218	10,720
Volunteer Group Leaders	1	13

Park Operations

2,860 Volunteers
11,674 Hours

	Volunteers	Hours
Bedford	111	347
Big Creek	148	379
Bradley Woods	26	116
Brecksville	115	265
Brookside	114	262
Euclid Creek	194	474
Garfield Park	75	180
Hinckley	115	272
Huntington	289	647
Lakefront	309	740
Mill Stream Run	80	230
North Chagrin	28	96
Ohio & Erie Canal	143	437
Parkrun	72	1,770
Rocky River	201	565
South Chagrin	213	444
West Creek	153	428
Trails Division	474	4,022

Planning & Design

36 Volunteers | 217 Hours

Golf

89 Volunteers | 9,378 Hours

	Volunteers	Hours
Big Met	19	2,509
Little Met	5	300
Manakiki	7	919
Mastick Woods	1	25
Seneca	26	3,816
Shawnee Hills	9	287
Sleepy Hollow	24	441
Washington	4	1,081



Trail Ambassadors Maria and Lorelei welcome and assist international guests in South Chagrin Reservation.

The above numbers represent the total number of unique volunteers within each department. Some volunteers served in more than one capacity and therefore may be counted multiple times across different departments.

Volunteer Services Mission

To promote community involvement through rewarding volunteer opportunities that support the needs and mission of Cleveland Metroparks.

Volunteer Services Team:

Lynne Lisner, Director	Kelley Sadosky, Manager (Parks)
James Blucher, Manager (Zoo)	Madison Howard, Engagement Manager
Emily Baar, Volunteer Specialist (Zoo)	Scott Jakovina, Administrative Specialist



er at Wild Winter Lights.
ents in 2022.

Natural Resources

1,356 Volunteers

12,932 Hours

	Volunteers	Hours
Management & Research	1,028	9,784
Watershed Volunteer Program	390	3,148



Our three 2022 Trail Amba
with continuing education
mushrooms and wildflowe

Legal

2 Volunteers | 497 Hours

Outdoor Experiences

711 Volunteers

16,542 Hours

	Volunteers	Hours
Archives	9	443
Brecksville Nature Center	114	1,830
CanalWay Center	126	1,332
Mobile Outreach	10	57
North Chagrin Nature Center	107	4,015
Outdoor Recreation	34	502
Rocky River Nature Center	181	4,246
Watershed Stewardship Center	186	3,454
Youth Outdoors	52	663

Planning & Design

Volunteer

675

13

Administrative &
American Red C
Clean Team
National Mount
Trail Ambassado
Volunteer Group

89 Volunte

Big Met
Little Met
Manakiki
Mastick W
Seneca



...s & their guests attended
...ciation event at the Zoo.

Watershed Stewardship Center Shop 8 318
Zoo Holiday Shop 23 138

Park Operations

2,860 Volunteers

11,674 Hours

Services

Volunteers

Hours

Volunteers	Hours
390	806
5	48
195	2,243
4	129
218	10,720
1	13

	Volunteers	Hours
Bedford	111	347
Big Creek	148	379
Bradley Woods	26	116
Brecksville	115	265
Brookside	114	262
Euclid Creek	194	474
Garfield Park	75	180
Hinckley	115	272
Huntington	289	647
Lakefront	309	740
Mill Stream Run	80	230
North Chagrin	28	96
Ohio & Erie Canal	143	437
Parkrun	72	1,770
Rocky River	201	565
South Chagrin	213	444
West Creek	153	428
Trails Division	474	4,022

f

9 378 Hours



Zoo Ambassadors Courtney and Liz volunteer at Wild Winter Lights. Volunteers donated 3,600+ hours to Zoo Events in 2022.

Natural Resources

1,356 Volunteers
12,932 Hours

	Volunteers	Hours
Management & Research	1,028	9,784
Watershed Volunteer Program	390	3,148



Our three 2022 Trail Ambassador Meet-ups combined socializing with continuing education opportunities like exploring mushrooms and wildflowers in North Chagrin Reservation.

Police
10 Volunteers | 39 Hours

Zoo
548 Volunteers
41,429 Hours

	Volunteers	Hours
Ambassadors, Docents & Events	399	33,656
Episodic & Zoo Crew	149	7,773



A record-breaking 800 volunteers & their guests attended our Volunteers Light It Up appreciation event at the Zoo.

Marketing
66 Volunteers | 4,047 Hours

	Volunteers	Hours
Marketing Events:		
Outreach & Engagement	9	20
Hinckley Lake Boathouse	5	319
North Chagrin Nature Shop	19	1,372
Rocky River Nature Shop	21	1,580
Watershed Stewardship Center Shop	8	618
Zoo Holiday Shop	23	138

Legal
2 Volunteers | 497 Hours

Outdoor Experiences

711 Volunteers
16,542 Hours

	Volunteers	Hours
Archives	9	443
Brecksville Nature Center	114	1,830
CanalWay Center	126	1,332
Mobile Outreach	10	57
North Chagrin Nature Center	107	4,015
Outdoor Recreation	34	502
Rocky River Nature Center	181	4,246
Watershed Stewardship Center	186	3,454
Youth Outdoors	52	663

Planning & Design
36 Volunteers | 217 Hours

Volunteer Services

675 Volunteers
13,959 Hours

	Volunteers	Hours
Administrative & Training	390	806
American Red Cross Instructor	5	46
Clean Team	195	2,243
National Mountain Bike Patrol	4	129
Trail Ambassadors	218	10,720
Volunteer Group Leaders	1	13

Golf
89 Volunteers | 9,378 Hours

	Volunteers	Hours
Big Met	19	2,509
Little Met	5	300
Manakiki	7	919
Mastick Woods	1	25
Seneca	26	3,816
Shawnee Hills	9	287
Sleepy Hollow	24	441
Washington	4	1,081

Park Operations

2,860 Volunteers
11,674 Hours

	Volunteers	Hours
Bedford	111	347
Big Creek	148	379
Bradley Woods	26	116
Brecksville	115	265
Brookside	114	262
Euclid Creek	194	474
Garfield Park	75	180
Hinckley	115	272
Huntington	289	647
Lakefront	309	740
Mill Stream Run	80	230
North Chagrin	28	96
Ohio B.Erie Canal	143	437
Parkrun	72	1,770
Rocky River	201	565
South Chagrin	213	444
West Creek	153	428
Trails Division	474	4,022



Trail Ambassadors Maria and Lorelei welcome and assist international guests in South Chagrin Reservation.

The above numbers represent the total number of unique volunteers within each department. Some volunteers served in more than one capacity and therefore may be counted multiple times across different departments.

Volunteer Services Mission

To promote community involvement through rewarding volunteer opportunities that support the needs and mission of Cleveland Metroparks.

Volunteer Services Team:

Lynne Lisner, Director
James Blucher, Manager (Zoo)
Emily Baar, Volunteer Specialist (Zoo)

Kelley Sadosky, Manager (Parks)
Madison Howard, Engagement Manager
Scott Jakovina, Administrative Specialist

Zoo Volunteer Program



- 41,429 hours in 2022



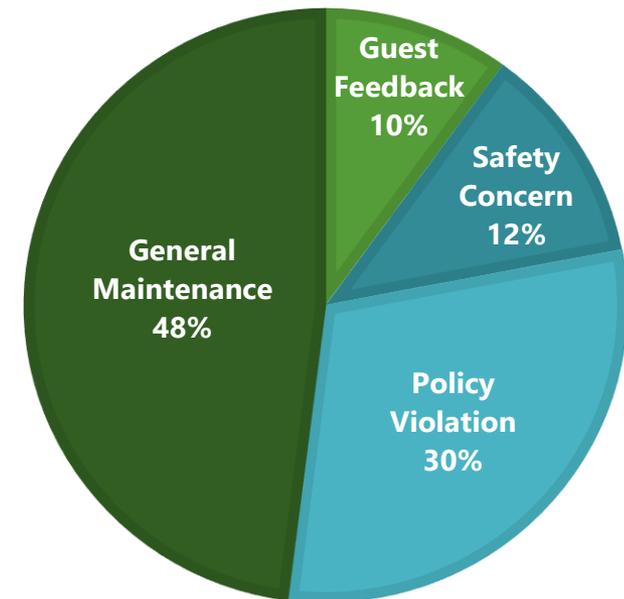
- Welcomed 53 new Ambassadors in 2022 & 91 in 2023



- Revamped programs with Conservation Education & Conservation & Science

Trail Ambassador Program

- Assisted 4,218 park guests
- Continuing education opportunities
- 410 incident reports submitted



Community Volunteer Events – Garfield Park

WELCOME
ENGAGE
SUSTAIN



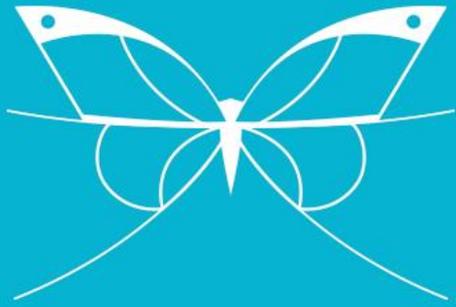
Esperanza



Garfield Park Tree Plantings

- Partnered with Natural Resources
- 2 events
- Park guest recruitment





Monarch Center for Autism



Employee Volunteer Program

12 Projects | 146 Employees | 415 hours



Build Relationships

Impact Community

Reduce Stress

Employee Volunteer Program

Greater Cleveland Food Bank



Employee Volunteer Program

City of Parma & Garfield Hts.



Employee Volunteer Program

Camp Cheerful



MedWish



Cleveland APL



Employee Volunteer Program

Kid's Book Bank



Shoes & Clothes for Kids



Employee Volunteer Program



2023 Employee Volunteer Program

March 28 | 10 am – 12 pm | 8 Volunteers



Greater Cleveland Food Bank
MEMBER OF FEEDING AMERICA

[Register Here](#)

Help prepare and package hot meals. The event takes place inside their new and improved kitchen.

Location: Greater Cleveland Food Bank Partner Distribution Hub, 13815 Coit Road, Cleveland, OH 44110

May 4 | 1 – 3 pm | 10 Volunteers



[Register Here](#)

Assist with clearing invasives and general tidying up of Morgana Bluffs Nature Preserve and Learning Center in Cleveland's Slavic Village neighborhood.

Location: Park at Boys & Girls Club, 6114 Broadway Ave., Cleveland OH 44127

June 22 | 1 – 3 pm | 50 Volunteers



[Register Here](#)

Help show Forest Hill Park some tender loving care before the Fourth of July holiday.

Location: East Cleveland, OH

July 27 | 12 – 4 pm | 15 Volunteers



Greater Cleveland Food Bank
MEMBER OF FEEDING AMERICA

[Register Here](#)

Help distribute donations to families in need. Assist with client check-in, traffic control, and loading vehicles.

Location: Municipal Parking Lot, 1530 South Marginal Rd, Cleveland, OH 44114

August 9 | 1-4pm | 8 Volunteers



[Register Soon](#)

Help Laura's Home Women's Crisis Center prepare for their Back to School Bash event which features carnival games, free backpacks with school supplies, and fun activities.

Location: Laura's Home, 18120 Puritas Ave., Cleveland, OH

Sept 22 | 9:30 – 11:30 am | 8 Volunteers



[Register Here](#)

Sort, count, and pack donated and discarded medical supplies for people in need throughout the world.

Location: MedWish Warehouse, 1625 E 31st St, Cleveland, OH 44114

October 4 | 1 – 3 pm | 10 Volunteers



[Register Here](#)

Browse, batch, and box books for distribution to organizations serving children and families in need.

Location: 3635 Perkins Ave #1e, Cleveland, OH 44114

November | 20 Volunteers



[Register Soon](#)

Help their mission to improve K-8 school attendance by eliminating lack of appropriate clothing, shoes and school supplies as barriers. More info coming soon!

Location: 3631 Perkins Avenue, Cleveland, Ohio 44114



THANK YOU!

 Cleveland Metroparks®
VolunteerServices