

**AWARD OF BIDS/RFPS/CO-OPS/SINGLE SOURCE (cont.)**

**OHIO/GSA/NASPO CO-OP #6572 SUMMARY:** **WIRELESS VOICE AND DATA SERVICES** for a two (2) year period beginning July 1, 2021 through June 30, 2023

<b>---- HIGHLIGHTS AT A GLANCE ----</b>
2019/2021 YTD Expenditure = \$300,942.12
2021/2023 Estimate = \$350,000.00

**Background (Current Cell Phone Data Service)**

Since 2001, Verizon Select Services has been the primary provider of cellular services to Cleveland Metroparks. The Park District cellular device total is ±360 devices, of which there are ±250 smart devices including phones, tablets, and laptops, non-smart devices, and various Internet of Things (IoT) devices. The Park District utilizes three different contracts: 1. GSA Pricing; 2. State of Ohio DAS Office of Information Technology (OIT) pricing (OIT negotiates pricing with Verizon); and 3. NASPO pricing. The selection of plans is determined by use of each device for lowest cost.

Plans cover data transmission for smart devices, cell equipment, air cards, iPads, etc. Plans range in price from \$4.99 to \$64.80 on the State of Ohio DAS (OIT) pricing and \$5.00 to \$60.00 for services on the GSA contract number GS-35F-0119P, and other specialty devices at varying prices depending on type and usage (*i.e.*, parking meters, cameras, and other misc. devices). Many of the plans offer unlimited voice and data service. Verizon allows both staff and other Verizon customers to communicate with each other at no “per minute” cost.

Most Cleveland Metroparks data phone plans are unlimited minute and data use. The standard cellular service user receives an average of 350 minutes per month and additionally mobile-to-mobile (MTM) and night and weekend minutes at no cost. These devices allow users to use their cellular phones for e-mail and when necessary, internet access. Some of these devices, including the specialty devices include cellular service for parking/ticketing kiosks, water sensors, trail counters, and other potential Internet of Things (IoT) devices. In total, the Park District's current monthly bills run approximately ±\$14,000 per month for all cell phone, voice, and data services. Verizon offers new/replacement cellular phones at varying costs depending on specific model and overall date. These replacement costs can range from \$0 cost, to \$99, and as high as \$999 for devices with more storage or memory. In lieu of a comprehensive upgrade, free individual upgrades are and will be issued upon request with supervisor approval.

**RECOMMENDED ACTION:**

That the Board authorize the award for wireless voice and data service to **Verizon Select Services, Inc.**, at the terms and rates as per Ohio/GSA/NASPO Co-Op #6572, beginning July 1, 2021 through June 30, 2023, **estimated at \$350,000** over a two (2) year period, in full utilization of the State of Ohio DAS Office of Information Technology (OIT)

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Contract Number MSA0033 and GSA Contract Number GS-35F-0119P. In the event the log of consumption approaches 90 percent of the estimate, an action item will be presented to the Board requesting an increase.